



UNIVERSITY OF NAIROBI

### FREQUENTLY ASKED QUESTIONS

DEPARTMENT NAME: UNIVERSITY HEALTH SERVICES. DATE: 17<sup>th</sup> July, 2018

SN	THE QUESTION	DETAILED ANSWER
1	What are the services offered at University health services?	Doctors consultancy, pharmaceutical services for staff and students, laboratory services, voluntary counseling and testing for hiv & aids, management of sexual violence, voluntary medical male circumcision, theatre services.
2	How many Satellite Clinics are under university health services (UHS)?	Beside Main senior staff clinic and student clinic there are satellite clinics : Upper Kabete, Lower Kabete, Kikuyu, Kenya Science, Kenyatta, Chiromo, Parklands, Kisumu, Mombasa and Kibwezi
3	What are UHS service hours?	Senior staff Clinic operates for 24 hours. Other clinics operate to from 8:00 to 6pm.
4	Are patients charged for services at UHS clinics?	There are No charges for services offered.
5	Are students out of session allowed for Treatment?	Students Out of session are not allowed for Treatment. Only Students in the Nominal role are allowed
6	Which staff dependents are allowed for treatment?	Their children below 21 years and spouse.
7	Where does one get the health service forms?	At UHSwebsite <a href="http://healthservices.uonbi.ac.ke">http://healthservices.uonbi.ac.ke</a> Or UON intranet <a href="http://www.uonbi.ac.ke">www.uonbi.ac.ke</a>
8	Does UHS offer inpatient services?	It offers inpatient services for Students only at sickbay.

9	When there is no drug in the uhs pharmacy , where do patients get drugs from?	For students a cover letter is written for them to pick at Nairobi Hospital or Karen Hospital. For staff, the prescription is stamped; the staff goes to buy and fills drug claim form.
10	Does UHS offer counseling services ?	Yes counseling services are offered at UHS

Prepared by:

Name: Meshack Kogo Designation: Records clerk Date.....17/7/2018.....

Approved By: ..... Designation: ..... Date.....